



Community of Practice (CoP) Supporting Behavioral Health Integration into Your Health Center

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Vision: Healthy Communities, Healthy People



Welcome Back!



Session 10 Agenda

- A quick check-in
- Review of today's objectives
- Brief presentation: Essential Elements of an Implementation Plan
 - Discussion/Q&A
- Between-session activity
- Plus/Delta



Source: iStock

Today's Learning Objectives

At the end of this session, participants will be able to

- Identify the essential elements of a center implementation plan
- Identify facilitators and barriers to implementation
- Identify potential ongoing assistance that will support your success

Today's Presentation

Essential elements of an implementation plan



***“Things I would have really liked to have known
when I first started.”***



Successful implementation depends on

1. A model (vision) that is easily understood
2. Realistic performance goals and objectives
3. A defined implementation plan with action steps to achieve the plan
4. Clearly defined project management team and roles
5. Leadership buy-in supporting program readiness and startup, including practice site champions
6. Defined systems for regular communication among essential stakeholders, as well as easy access for as needed ad hoc communication

And

Successful implementation depends on

7. Protocols for program operations, including use of technology, common sets of tools, and processes
8. Participatory decision-making among implementation team members
9. Ongoing training, technical assistance, monitoring and coaching to support implementation, and fidelity to the model
10. Use of evaluation to support and monitor implementation
11. Sensitivity to unique contextual conditions at the practice sites, the populations served and any associated need for adaptation

Essential Elements in the Secret Sauce

- Understanding your population of focus and intended clinical outcomes
- The role of leadership
- Role of your implementation team
- Roles of practice champions
- The clinical care pathway
- Plans for changing workflows and staff roles
- Staff training needs
- EHR enhancements
- Use of process evaluation supporting CQI

Questions and Discussion



Breakout session

Discuss your progress toward developing your plan

What is Working.

What is a challenge.

What is one thing that would support your progress.



Breakout Discussion



Report Out Following Breakout



Source: iStock

Between-Session Activity

1. Complete your five slides describing your progress and plans

Reflecting on Today: Plus/Delta

- + What worked for you today?
- Δ What would you change?



Weekly Office Hours During the CoP

What are office hours?

An opportunity to

- Dive deeper into a topic area
- Better clarify needs and plans



CoP Satisfaction Assessment

- Please complete a satisfaction assessment of today's session.
- If you plan to obtain CEUs for your time in this CoP, the satisfaction assessment is required.
- There are two ways navigate to the assessment:
 1. Follow the link provided in the chat here.
 2. You will be emailed a link from us via Alchemer, our survey platform.

Continuing Education

- We will be offering **1.5 CE credit per session** attended for a maximum of 18 CEs for participation in all 12 CoP sessions.
- You **must** complete the Health Center Satisfaction Assessment after **each** session you plan on receiving CEs for.
- **CE credits will be distributed for all sessions at the conclusion of the CoP.**



This course has been approved by JBS International, Inc. as a NAADAC Approved Education Provider, for educational credits. NAADAC Provider #86832, JBS international, Inc. is responsible for all aspects of their programming.



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BPHC-BH TA Portal

<https://bphc-ta.jbsinternational.com/>

- Request Technical Assistance
- Access Learning Management System (LMS) modules
- Learn more about BH TA options
 - One-on-one Coaching
 - E-learning Webinars
 - Strategies for Community Outreach
 - Virtual Site Visits to Improve Outcomes
 - Join a Community of Practice (CoP)



The screenshot shows the homepage of the BPHC-BH TA Resource Portal. At the top, there is a logo for BPHC-BH TA, which is a colorful geometric design, followed by the text "BPHC-BH TA" and "Bureau of Primary Health Care Behavioral Health Technical Assistance". Below this is a navigation bar with links: Home, Request Technical Assistance, Learning Management System, About Us, and Contact Us. The main content area features a large heading "Welcome to the BPHC-BH TA Resource Portal!" and a subheading "Learn About BH TA Options". Under the subheading, there is a list of options: One-on-One Coaching, E-learning Webinars, Strategies for Community Outreach, Virtual Site Visits to Improve Outcomes, and Join a Community of Practice (CoP). To the right of this list, there is a button labeled "Complete the Readiness Assessment".

TA Offerings for Health Centers

- Webinars
- One-on-One Coaching
- Virtual Site Visits to Improve Outcomes
- Communities of Practice (CoPs)
- Strategies for Community Outreach: Social Media for Social Marketing

Upcoming TA Opportunities!

Webinars

- **Social Determinants of Health and Addressing Health Disparities in Integrated Care Settings**

Wednesday April 7 - 3:00 – 4:00 PM ET

Registration Link: https://zoom.us/webinar/register/WN_gidstu1QRfGspYkBhZtQ1A

- **Implementing Depression Screening in a Primary Care Setting**

Wednesday May 5 - 3:00 – 4:00 PM ET

Registration Link: https://zoom.us/webinar/register/WN_wlDnh513T8uUMYxdjKaJcg

You can receive **1 hour of Continuing Education** credit for your participation.



Upcoming TA Opportunities!

Communities of Practice (CoP)

- **Social Determinants of Health and Integrated Care**
 - Cohort 1: Tuesdays, 4/27/21 – 6/1/21, 2:30 – 4:00 p.m.
Registration Closed
 - Cohort 2: Tuesdays, 6/8/21 – 7/13/21, 2:30 – 4:00 p.m.
<https://zoom.us/meeting/register/tJYkdeivqz4jHNGwrJzV8L4gUoaxTCSCPGLu>
- **Integrated Behavioral Health and Value-Based Reimbursement: Two Sides of the Sustainability Coin**
 - Cohort 1: Thursdays, 4/29/21 – 6/3/21, 2:30 – 4:00 p.m.
Registration Closed
 - Cohort 2: Thursdays, 6/10/21 – 7/15/21, 2:30 – 4:00 p.m.
<https://zoom.us/meeting/register/tJUudughpjluHtwabD2xSdkmuHLR5Qju0XeD>





Thank You!

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