



# Community of Practice (CoP) Supporting Behavioral Health Integration into Your Health Center

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Vision: Healthy Communities, Healthy People



# Welcome Back!

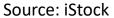




#### **Session 10 Agenda**

- A quick check-in
- Review of today's objectives
- Brief presentation: Essential Elements of an Implementation Plan
  - Discussion/Q&A
- Between-session activity
- Plus/Delta







#### **Today's Learning Objectives**

At the end of this session, participants will be able to

- Identify the essential elements of a center implementation plan
- Identify facilitators and barriers to implementation
- Identify potential ongoing assistance that will support your success





# **Today's Presentation**

Essential elements of an implementation plan





# "Things I would have really liked to have known when I first started."





#### Successful implementation depends on

- 1. A model (vision) that is easily understood
- 2. Realistic performance goals and objectives
- 3. A defined implementation plan with action steps to achieve the plan
- 4. Clearly defined project management team and roles
- 5. Leadership buy-in supporting program readiness and startup, including practice site champions
- 6. Defined systems for regular communication among essential stakeholders, as well easy access for as needed ad hoc communication

And





#### Successful implementation depends on

- 7. Protocols for program operations, including use of technology, common sets of tools, and processes
- 8. Participatory decision-making among implementation team members
- 9. Ongoing training, technical assistance, monitoring and coaching to support implementation, and fidelity to the model
- 10. Use of evaluation to support and monitor implementation
- 11. Sensitivity to unique contextual conditions at the practice sites, the populations served and any associated need for adaptation





#### **Essential Elements in the Secret Sauce**

- Understanding your population of focus and intended clinical outcomes
- The role of leadership
- Role of your implementation team
- Roles of practice champions
- The clinical care pathway
- Plans for changing workflows and staff roles
- Staff training needs
- EHR enhancements
- Use of process evaluation supporting CQI





## **Questions and Discussion**





# Breakout session Discuss your progress toward developing your plan

What is Working.

What is a challenge.

What is one thing that would support your progress.





#### **Breakout Discussion**







# **Report Out Following Breakout**



Source: iStock





#### **Between-Session Activity**

1. Complete your five slides describing your progress and plans





## Reflecting on Today: Plus/Delta

- + What worked for you today?
- $\triangle$  What would you change?







### **Weekly Office Hours During the CoP**

What are office hours?

An opportunity to

- Dive deeper into a topic area
- Better clarify needs and plans







#### **CoP Satisfaction Assessment**

- Please complete a satisfaction assessment of today's session.
- If you plan to obtain CEUs for your time in this CoP, the satisfaction assessment is required.
- There are two ways navigate to the assessment:
  - 1. Follow the link provided in the chat here.
  - 2. You will be emailed a link from us via Alchemer, our survey platform.





#### **Continuing Education**

- We will be offering 1.5 CE credit per session attended for a maximum of 18 CEs for participation in all 12 CoP sessions.
- You must complete the Health Center Satisfaction Assessment after each session you plan on receiving CEs for.
- CE credits will be distributed for all sessions at the conclusion of the CoP.



This course has been approved by JBS International, Inc. as a NAADAC Approved Education Provider, for educational credits. NAADAC Provider #86832, JBS international, Inc. is responsible for all aspects of their programming.



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#### **BPHC-BH TA Portal**

#### https://bphc-ta.jbsinternational.com/

- Request Technical Assistance
- Access Learning Management System (LMS) modules
- Learn more about BH TA options
  - One-on-one Coaching
  - E-learning Webinars
  - Strategies for Community Outreach
  - Virtual Site Visits to Improve
     Outcomes
  - Join a Community of Practice (CoP)







#### **TA Offerings for Health Centers**

- Webinars
- One-on-One Coaching
- Virtual Site Visits to Improve Outcomes
- Communities of Practice (CoPs)
- Strategies for Community Outreach: Social Media for Social Marketing





#### **Upcoming TA Opportunities!**

#### **Webinars**

 Social Determinants of Health and Addressing Health Disparities in Integrated Care Settings

Wednesday April 7 - 3:00 - 4:00 PM ET

Registration Link: <a href="https://zoom.us/webinar/register/WN\_gidstu1QRfGspYkBhZtQ1A">https://zoom.us/webinar/register/WN\_gidstu1QRfGspYkBhZtQ1A</a>

Implementing Depression Screening in a Primary Care Setting

Wednesday May 5 - 3:00 - 4:00 PM ET

Registration Link: <a href="https://zoom.us/webinar/register/WN\_wlDnh513T8uUMYxdjKaJcg">https://zoom.us/webinar/register/WN\_wlDnh513T8uUMYxdjKaJcg</a>



You can receive 1 hour of Continuing Education credit for your participation.



#### **Upcoming TA Opportunities!**

#### **Communities of Practice (CoP)**

- Social Determinants of Health and Integrated Care
  - Cohort 1: Tuesdays, 4/27/21 6/1/21, 2:30 4:00 p.m. \*\*Registration Closed\*\*
  - Cohort 2: Tuesdays, 6/8/21 7/13/21, 2:30 4:00 p.m. https://zoom.us/meeting/register/tJYkdeivqz4jHNGwrJzV8L4gUoaxTCSCPGLu
- Integrated Behavioral Health and Value-Based Reimbursement: Two Sides of the Sustainability Coin
  - Cohort 1: Thursdays, 4/29/21 6/3/21, 2:30 4:00 p.m.
    \*\*Registration Closed\*\*
  - Cohort 2: Thursdays, 6/10/21 7/15/21, 2:30 4:00 p.m. https://zoom.us/meeting/register/tJUuduqhpjluHtwabD2xSdkmuHLR5Qju0XeD









# Thank You!

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