



## Transition-Aged Youth: Integrating Primary Care and Behavioral Health Services

Candice Russell, B.S., Facilitator Natalie M. Slaughter, M.S., Facilitator Katie Crowley, B.S., Co-Facilitator

Thursday, April 27, 2023

Vision: Healthy Communities, Healthy People





### Session 8: CoP Summary and Presentations

### Thursday, April 27, 2023

Vision: Healthy Communities, Healthy People



### **Connecting to Audio**

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### By phone:

 Click the Phone Call tab, dial a listed phone number, and enter Meeting ID and Participant ID.

| Phone Call      |  | Computer Audio |  |
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| Participant ID: |  |                |  |



## **Zoom Participation**

• You will begin muted. To **unmute/mute**, click the **microphone** icon located at the bottom left of your Zoom window.



• We encourage everyone to keep their video enabled. Click **Start Video** to join by webcam.

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| Unmute | Start Video  | Particip | ants Chat | Share Scre | en Record |       |

 To ask a question using the Chat feature, click the Chat icon located at the bottom center of your Zoom window.



### **CoP Facilitators**



Facilitator: Candice Russell, B.S. Senior Program Associate I Advocates for Human Potential, Inc.



Facilitator: Natalie M. Slaughter, M.S. Technical Expert Lead II JBS International, Inc.



Co-Facilitator: Katie Crowley, B.S. Program Associate Advocates for Human Potential, Inc.





### Agenda

- Check-in and attendance
- CoP learning objectives
- CoP session topics review
- Participant discussion
- Action planning going forward
- Participant Q&A
- Session wrap-up & intersession learning assignment

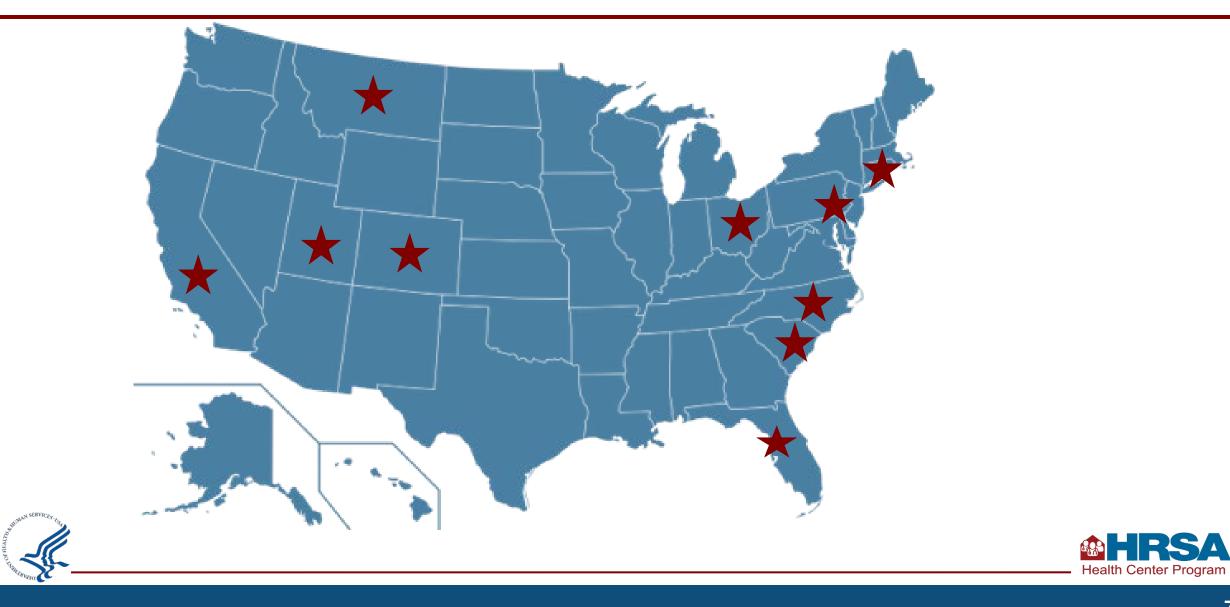


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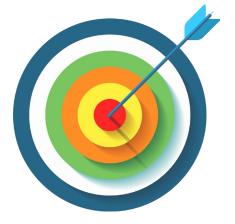
## **CoP Participants**



## **CoP Learning Objectives**

### At the end of this CoP, participants will be able to:

- Describe the unique challenges that transition-aged youth (TAY) face and the solutions that can be implemented to support them.
- 2. Design developmentally appropriate programming that is also trauma informed, equitable, and inclusive.
- 3. Develop effective strategies for your clinic that will improve outreach to and engagement of TAY from specific populations (e.g., youth in foster care, LGBTQIA+ youth, youth and young adults who are pregnant/parenting).



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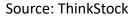




# Strategic Plans are driven by a vision for success!

Action planning: Develop strategies and/or SMART goals for your clinic that will improve outreach to and engagement of TAY from a special population specific to your community (*e.g., youth in foster care, LGBTQIA+ youth, youth and young adults who are pregnant/parenting*).



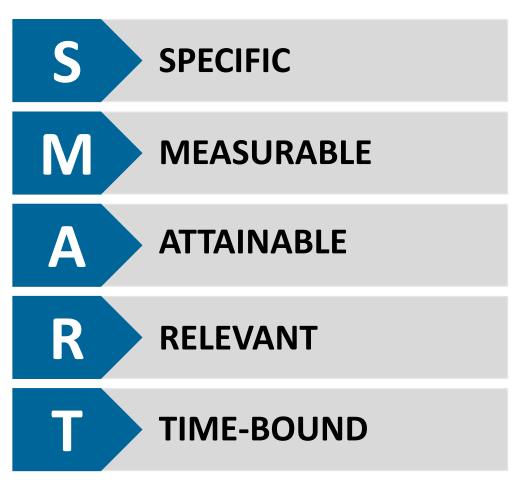






## **Change Takes Time—Set SMART Goals**

- SMART goals are designed to be realistic, achievable goals.
- Use SMART goals to inform your work plans and build toward desired change.<sup>1</sup>





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## **CoP Session 2 Discussion Questions**

#### Effective programming for youth in transition

- Outreach strategies
- Engagement strategies
- Involving TAY in programming
- Building effective partnerships that support youth aging out of services

- What sort of programmatic change regarding outreach/engagement/collaboration is your organization capable of implementing within the next:
  - 3 months?
  - 6 months?
- Are there other activities you'd like to initiate in the future?





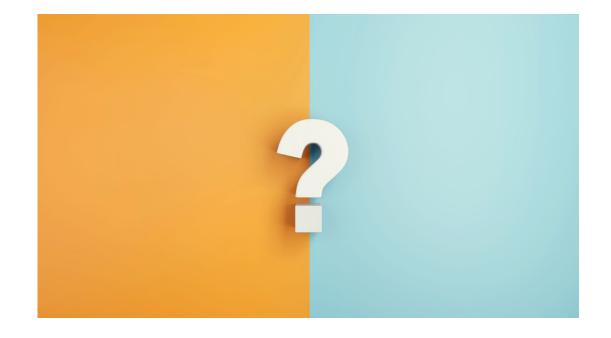


## **CoP Session 3 Discussion Questions**

### Individual factors affecting engagement, resilience, and well-being

- TAY sub-populations at higher risk for poorer outcomes
- Shifting dynamics in the provider-patient relationship
- Building trauma-informed staff
- "Signaling safety," "activating agency," and "recognizing worth" at key touch points

- What sort of programmatic change is your organization capable of implementing (within the next 3 months? 6 months?) that would ensure TAY remain engaged in treatment (as they shift into adulthood)?
- Are there other activities you'd like to initiate in the future?







## **CoP Session 4 Discussion Questions**

#### Screening for substance use and SUD in TAY

- Social determinants of health (SDOH) impacting TAY transitioning into adulthood
- Key points for screening
- The Spirit of Motivational Interviewing (MI)
- Brief Negotiated Interview (BNI) & Personalized Reflective Discussion

- What sort of programmatic change is your organization capable of implementing (within the next 3 months? 6 months?) that would improve the likelihood that TAY are less ambivalent to help-seeking and/or being screened?
- Are there other activities you'd like to initiate in the future?





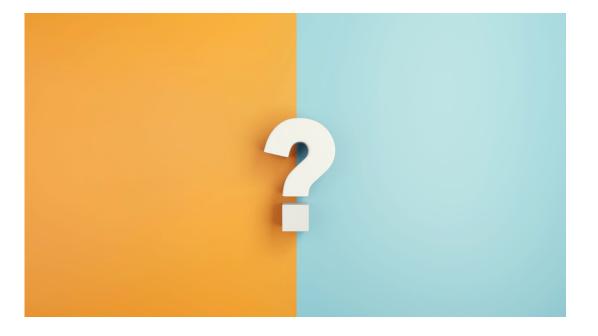


### **CoP Session 5 Discussion Questions**

#### Addressing independent living needs

- Informed choice
- Independent living skills for TAY
- Transitional housing, Rapid Rehousing, and Permanent Supportive Housing options
- Keeping TAY housed

- What sort of programmatic change or collaborative effort is your organization capable of implementing (within the next 3 months? 6 months?) that would address housing needs and independent living skills for TAY?
- Are there other activities you'd like to initiate in the future?





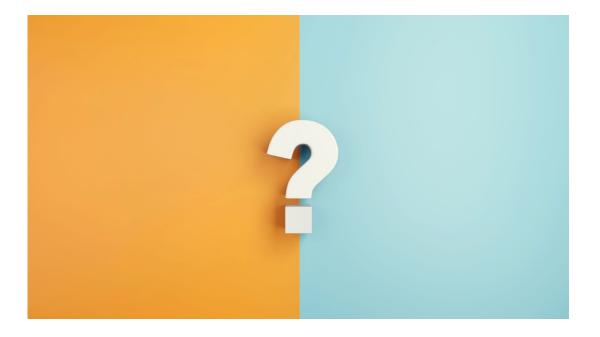


### **CoP Session 6 Discussion Questions**

#### Supports for LGBTQIA+

- Intersectionality: TAY who are BIPOC and LGBTQIA+
- Creating safe spaces for LGBTQIA+ TAY
- Addressing housing insecurity for LGBTQIA+ TAY
- Cross-system collaboration for LGBTQIA+ TAY aging out of services

- What sort of activities and/or practices is your organization capable of implementing (within the next 3 months? 6 months?) that would create a safe space/sense of belonging for LGBTQIA+ TAY?
- Are there other activities you'd like to initiate in the future?





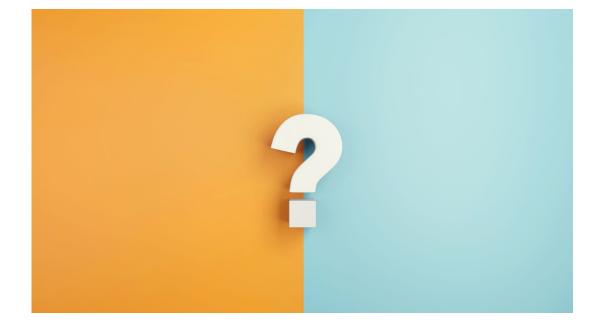


## **CoP Session 7 Discussion Questions**

## Special considerations: pregnancy, parenting, and guardianship among TAY

- SDOH impacting TAY during pregnancy and parenting
- Behavioral health interventions
- Community-based supportive services
- Harm Reduction considerations for pre- and post-pregnancy

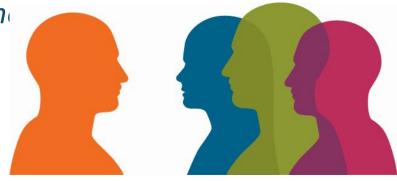
- What sort of programmatic change or collaborative effort is your organization capable of implementing (within the next 3 months? 6 months?) that would improve the outreach/engagement/support of child-bearing TAY who may experience pregnancy?
- Are there other activities you'd like to initiate in the future?

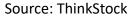




### **Strategic Plans are driven by a vision for success!**

Action planning: How will you move forward with implementing your strategies and/or SMART goals for your clinic to improve outreach to and engagement of TAY from a special population specific to your community (e.g., youth in foster care, LGBTQIA+ youth, youth and young adults whi are pregnant/parenting)?









### **Your Action Plan**

| Bureau of Primary Health Care Behavioral Health Technical Assistance |                       |         |  |  |  |
|--|-----------------------|---------|--|--|--|
| LIST THE STEPS NECESSARY TO ADVANCE YOUR WORK IN                     | PERSON<br>RESPONSIBLE | BY WHEN | COMMENTS/<br>POTENTIAL BARRIERS/CONCERNS |  |  |
| 1.   |                       |         |  |  |  |
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## **Biweekly Office Hours**

- Thursdays (after the session) 3:30–4:30 p.m. ET
- Fridays 1:00–2:00 p.m. ET

- Designed to discuss progress and/or challenges related to
  - Your team's action plan
  - The session topic
- Meet colleagues from other health centers





## **TA Offerings for Health Centers**

- One-on-One Coaching
- Webinars
- Intensive On-site Technical Assistance
- Communities of Practice (CoPs)





### **BPHC-BH TA Portal**

### https://bphc-ta.jbsinternational.com/

- Request TA
- Access Learning Management System (LMS) modules
- Learn more about BH TA options
  - One-on-One Coaching
  - E-learning Webinars
  - Virtual or In-Person TA for Sustainable Integrated Care
  - Integration of Oral and Behavioral Health
  - Virtual Brown Bag Sessions





## **Upcoming Communities of Practice**

### "Behavioral Health Integration Strategies to Address Social Drivers/Determinants of Health "

#### Session 1: Understanding the Social Drivers/Determinants of Mental Health (SDoMH)

Date: Thursday, May 11

Time: 2:00 – 3:30 PM ET

Presenters: Natalie Slaughter, MS

Registration: https://us06web.zoom.us/meeting/register/t ZApde6qrDsjE9UOm4NeAy2x5950QIxiFfiC







## **Upcoming Communities of Practice**

### "Strategies for Addressing Pregnancy and Behavioral Health Disorders"

Date: Tuesday, May 9 Time: 2:00 – 3:30 PM ET Presenters: Rhonda Waller, Ph.D.

**Registration:** 

https://us06web.zoom.us/meeting/register /tZclcuGurDstEtJJxOgz6lLM70R8kTIWTtXj







### Upcoming Oral Health and Behavioral Health Learning Collaborative Sessions

### "Applying a Motivational Interviewing Foundation in Oral Health"

Date: Wednesday, May 10, 2023

**Time**: 1:00 – 2:30 p.m. ET

Presenters: Matt Allen, DDS, Tamanna Tiwari, MPH, MDS, BDS

**Description:** Participants will gain knowledge about the application of "Motivational Interviewing" (MI) in oral health care. MI is a therapeutic tool used to lay the foundation for patient-centered care, leading to improved outcomes.

#### **Registration Link:**

https://us06web.zoom.us/meeting/register/t ZAscuCtpj8pHd1PMeyP5ouuxsT61Mtw3jzb







### "Effective Referrals in Integrated Care - Discussion"

Date: Wednesday, May 3, 2023

**Time**: 11: 00 – 12:00 PM ET

Presenters: Eboni Winford, PhD, MPH

**Description:** Please join us for this interactive Virtual Brown Bag Lunch session that builds on the 4/26 presentation on building effective primary care and behavioral health provider communication and relationships. Participants will discuss strategies to increase behavioral health service utilization by providing comprehensive care to patients in a primary care setting.

#### **Registration Link:**

https://us06web.zoom.us/meeting/register/t ZMrc-igrjwvGNxj5-UrueSWf9vGp4RUgDyg







### "Successfully Integrating Behavioral Health Care into Clinical Workflow"

Date: Wednesday, May 10

**Time**: 2:30 – 3:00 PM ET

Presenters: Lori Raney, MD

**Description:** This webinar will apply lessons learned in developing an integrated care workflow, describe the roles of key team players in integrated care, and understand how issues with role clarity may impact successful workflow design.

Registration Link: https://us06web.zoom.us/webinar/regi ster/WN YbwrSsABRY6yU6k6j-KQYg







### "Documentation, Billing, and Coding for Behavioral Health Integration"

Date: Monday, May 15

**Time**: 1:00 – 2:00 PM ET

Presenters: Aylin Edelman, MD, RHIA, CCS, Gary Lucas, MS, Health Care Informatics

**Description:** Participants from Community Health Centers (Federally Qualified Health Centers or FQHCs) are invited to attend this information session on documentation, coding, and billing practices that support quality reporting and coordinated care for **integrated medical and behavioral health services.** Includes an overview of key issues around using CPT, HCPCS-II, and ICD-10-CM.

**Registration Link:** 

https://us06web.zoom.us/webinar/register /WN\_cdcq0uZ3QEyd9Qbobmb5VQ







## **Continuing Education & Satisfaction Assessment**

- We will be offering **1.5 CE credit per session** attended for a maximum of 12 CEs for participation in all 8 CoP sessions.
- You **must** complete the Health Center Satisfaction Assessment after **each** session for which you plan on receiving CEs.
  - Follow the link in the chat
  - Use the link in the follow-up message from Alchemer (SurveyMonkey)
- CE credits will be distributed within 2 weeks after the session.



This course has been approved by JBS International, Inc. as a NAADAC Approved Education Provider, for educational credits. NAADAC Provider #86832, JBS international, Inc. is responsible for all aspects of their programming.



JBS International, Inc. has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 6442. Programs that do not qualify for NBCC credit are clearly identified. JBS International, Inc. is solely responsible for all aspects of the programs.







# **Thank You!**

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1. Smart goals: A how to guide - UCOP. (n.d.). <u>https://www.ucop.edu/local-human-resources/\_files/performance-</u> appraisal/How%20to%20write%20SMART%20Goals%20v2.pdf



